

Report for: Adults and Health Scrutiny Panel – 6th March 2017

Item number: 11

Title: Day opportunities in Haringey

Report

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Ward(s) affected: All

Report for Key/

Non Key Decision: Non Key

1. Describe the issue under consideration

- 1.1 The day opportunities model being developed in Haringey represents a move away from traditional building based provision to provision which is more personalised to individual needs and preferences. There are two main areas of focus, provision for people with learning disabilities including complex needs and autism, and provision for older people, including those with dementia.
- 1.2 Within the model, service users are to be supported to access both a range of community based opportunities and to access provision in one of two community hubs located at Ermine Road and at the Haynes. The capacity of the model as a whole is sufficient to accommodate the assessed needs of all service users.

2. Recommendations

- 2.1 Members of the Adults and Health Scrutiny Panel are asked to consider and comment on the transformation processes underway to develop and implement a new model of day opportunities for people with learning disabilities including complex needs and autism or for older people and those living with dementia.

3. Reasons for decision

- 3.1 Access to day opportunities has a key impact on how people are supported to live more independently in the community and participate in activities in their local community.
- 3.2 Members of the Adults and Health Scrutiny Panel will have visited both The Haynes and Ermine Road by the time that the discussion at the Panel takes place. It is anticipated that the discussion therefore will build on their experience of meeting users, carers and staff who are integrally involved in the transformation process.

4. Alternative options considered

Not applicable.

5. Background information

- 5.1 The transformation of day opportunities represents a significant shift from the existing model of day centre provision for the borough. A comprehensive plan has been developed as the transformation process touches all areas of day provision in the borough. For example, it affects all aspects of day care from assessment through to placement and review. It has required a co-production approach to redesign the existing processes and offer to maximise independence and enable users to access a range of community based provision. It has needed work to remodel and restructure the current in-house offer from both Ermine Road and the Haynes to ensure that these bases act as hubs for the wider day opportunities model with the appropriate staffing infrastructure. It has necessitated stimulation of the market for community based day opportunities which has been underdeveloped in the past. It has involved effective support and transition planning for all current users of in-house day services to ensure that the future offer responds to identified needs and desired outcomes. It has demonstrated the importance of good communication and strong co-design and the distance still to travel in ensuring effective engagement across all service areas.
- 5.2 The day opportunities project is being managed through the programme structure for Priority 2, reporting into the Priority 2 Board. The Co-Production Steering Group has had oversight of the co-production activity and has received regular reports on progress, highlighting a number of issues to be addressed. Likewise, discussions have taken place at both the Autism Partnership Board and the Learning Disabilities Partnership Board which have provided some information on progress towards implementing the transformation overall. It is acknowledged that developing co-production structures whilst simultaneously undertaking a significant programme of redesign and change has been challenging.
- 5.3 Two sub-groups, one for Ermine Road and one for The Haynes, and comprising users, carers, staff and other stakeholders have recently been established. Whilst they remain fledgling, they will engage in much of the detail required to develop the model further as it is implemented and have a remit not only to develop the provision based at the hubs but also to build the wider access to day opportunities required to ensure the new model achieves outcomes for users and for carers. The Groups will ensure that carers and service users are meaningfully engaged in the development and implementation of the new model for day opportunities. As examples, the Groups have been involved in the development of the service specification for the two Hubs and in plans for how the hubs will be delivered.
- 5.4 The Learning Disability Sub Group has also been involved in a review of the re-configuration work at Ermine Road and identified the need for further works in respect of the autism specific facility there. There are now plans being finalised to carry out further building works at Ermine Road which will mean a delay to a fully functioning hub at Ermine Road and therefore to the closure of the Roundways Day Centre. This delay has been agreed to facilitate a timely

transition for users and will mean some users will not move from the Roundways before May of this year.

- 5.5 All service users of in-house day care, whether older people or people with learning disabilities, have been reassessed. For older people, all support planning is complete and all transitions have taken place. Those older people who moved from The Haven and The Grange, and did not choose to go to The Haynes, mainly went to the Cypriot Centre, Grace and the Irish Centre. Six-weeks reviews are currently taking place and will be used to determine any further transition required. For people with learning disabilities, support planning is underway and a number of people from Birkbeck, Always and Ermine Road itself have already made the transition to alternative provision. Some alternative provision is being provided by supported living and residential care providers, others is through community based provision.
- 5.6 Efforts have been made to ensure effective communication with users and carers throughout this process, using the individual reassessment process, regular coffee mornings with carers and updates to Partnership Boards. It is fully recognised that there are times throughout this wideranging process when some carers feel they would have liked more information about the wider process – this is acknowledged to be an ongoing need and will continue to be monitored through the programme arrangements and by the Co-Production Steering Group.
- 5.7 The Ermine Road Hub Manager has been appointed, with a carer sitting on interview panel, and a start date will be agreed shortly. Recruitment for the Haynes Hub Manager, also involving carers, is in progress and an appointment is likely to be made in the next 4-6 weeks. These key posts will contribute to the implementation of the wider model and alongside the restructure of the staffing teams will ensure that both Ermine Road and The Haynes can support the wider day opportunities model.
- 5.8 There has been substantial work with local providers to stimulate the market in day opportunities for older people and people with learning disabilities. Work has also been underway to work with mainstream providers, such as leisure services, to ensure they are supporting people to access their services. This work has resulted in the establishment of a number of new provisions and a much increased set of choices for users.
- 5.9 This report seeks to reflect the current position with regard to the transformation of day opportunities in the borough. It is recognised that there is more to do to conclude this process and that the necessary process of evaluation and review will inform further developments. Whilst officers have adopted a programme approach which identifies milestones and tracks progress towards these, they have also sought to be flexible in response to change – the additional building works at Ermine Road and the delay to transition of those Roundways users who will be attending the hub at Ermine Road is an example.
- 5.10 It is further recognised that there is further work to ensure that the day opportunities offer for all users in the borough, including those in receipt of externally commissioned day services, reflects aspirations to maximising independence and supporting community based activity. This further work can

be presented to future meetings of the Adults and Health Scrutiny Panel as appropriate.

6. Contribution to strategic outcomes

- 6.1 This report links to Priority 2 of the Corporate Plan with its focus on empowering all adults to live healthy, long and fulfilling lives. The transformation of day opportunities offers the chance to increase the range of options for people living in the community and to support them leading as normal a life as possible.

7. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Not applicable.

8. Use of Appendices

Not applicable.

9. Local Government (Access to Information) Act 1985

Not applicable.